

Position Title:	Product Manager - Post order & Delivery subscriptions
Functional Group	WooliesX
Reports to	Group Product Manager - eCom B2C
Location	Surry Hills
Career Level	
Number of Direct Reports	None
Total Team Size	1 squad

Overview (public facing)

The Digital Interface Enablement Product Chapter focuses on creating best in class scalable interfaces that can be leveraged across the WooliesX ecosystem to create connected customer experiences for our customers, teams and partners.

This Product Manager partners with the broader Product Chapter to shape the vision and strategy of the **Post order & Delivery subscription** squad to attract and acquire new customers to Woolworths eCom with market leading Delivery subscription service and support customers sign up and self managed account and preferences bringing to life a seamless, personalized omnichannel experience that our customers love.

Responsibilities

- Thought leader and **domain expert** for their product and mission
- Defines **quarterly backlog** for their Squad, partnering with the Tribe leader to ensure the backlog aligns with the business and product strategies
- Through **quarterly Squad OKRs** defines the objectives and key success measures for the team
- Manages and **prioritises backlog** to deliver on their quarterly objectives and key results
- Accountable for the results (**business outcome**) of their squad
- Responsible for **end-to-end** execution of their initiatives, from discovery to delivery
- Can **mentor** Associate Product Managers with a focus on providing learning opportunities and ensuring they form a strong foundation on Product Management
- Fosters and maintains **relationships stakeholders** to ensure transparency and alignment around backlog and priorities
- Works closely with Product Managers across Tribes to manage **dependencies and risk**
- **Communicates** to stakeholders on progress of initiatives
- Adheres to best practice **ways of working** within their squad

Core Attributes

You'll lead the creation and development of a community within the Web. As the ideal candidate, you're a driven, passionate advocate for your customers and your business, with a sense of urgency to make things better wherever you are. You make data-driven decisions and obsess about the customer. You have a strong point of view, but you're open-minded. Your team loves working with you because you lead through inspiration and motivation. You build trust with all areas of the business and have a proven track record. You take end-to-end ownership and consistently deliver results in a fast-paced environment.

- Experience in digital web or App space for at least 2 years
- Strong experience in data driven decision making (Analyse feedback from customers, stakeholders and other teams to shape requirements, features and end products)
- Make **creative recommendations to expand product base, engagement and vision**
- Suggest ways to **track product use and impact on end users**
- Experience working in an agile environment working closely with the delivery team and bringing in the customer and business perspective, removing roadblocks.
- Experience working on **subscription service** or customer **registration/sign up** in a retail business
- Experience in Jira/Confluence for managing boards and project documentation.
- Excellent written and verbal communication/presentation skills.
- Excellent organisational and time management skills.
- Innovative thinking and demonstrated problem-solving skills.
- Customer first mindset
- Attention to detail